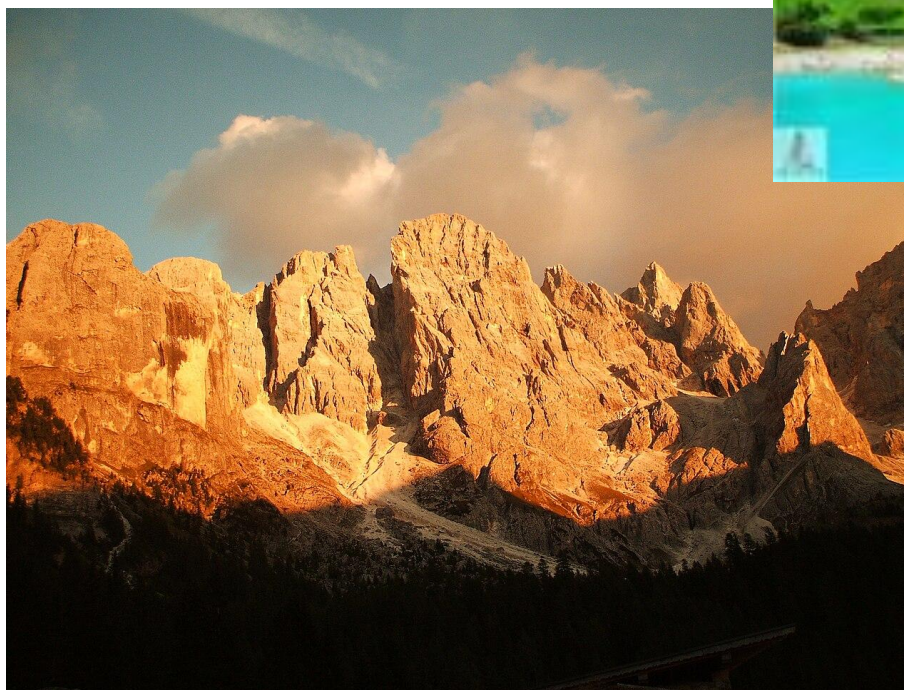
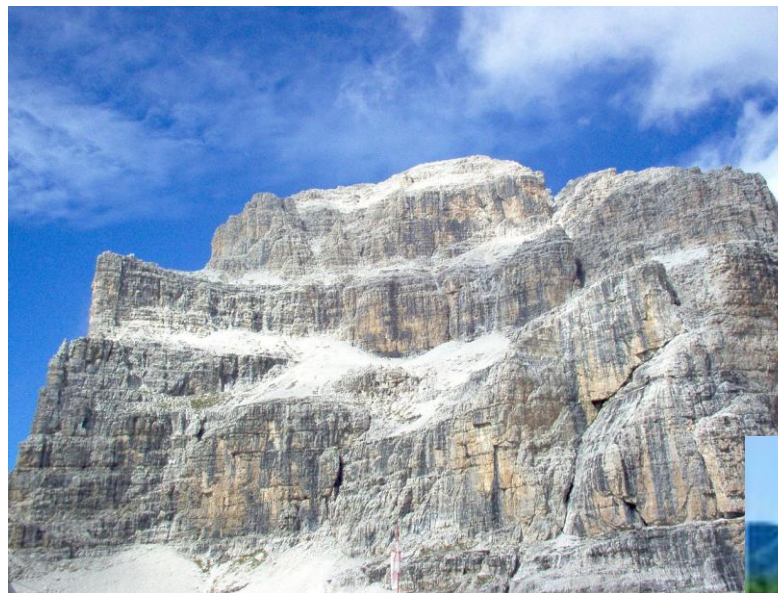


A group of people are sitting in a circle, engaged in a collaborative activity. The image is split into two horizontal sections. The top section shows a close-up of a woman with curly blonde hair and a man with dark hair, both looking down at something in their hands. The bottom section shows a wider view of the group, with several people sitting on the floor or low chairs, some holding papers. The background is a bright, modern interior with large windows and white walls.

# PROVINCIAL UNION OF ASSISTANCE INSTITUTIONS – COOPERATIVE SOCIETY (U.P.I.P.A.)

Collaborative support for community development and welfare





# OVERVIEW OF U.P.I.P.A.

## **Comprehensive Elderly Care Services**

U.P.I.P.A. offers residential, assisted living, home care, and day-care programs for elderly people with varying independence levels.

## **Outpatient and Rehabilitation Services**

Some member organizations provide outpatient services including blood tests and rehabilitation to support holistic elderly health.

## **Extensive Network and Workforce**

U.P.I.P.A. manages around 50 facilities with over 4,500 beds and employs about 4,000 healthcare and support professionals.

## **Regional Leadership in Elderly Care**

U.P.I.P.A. covers over 90% of elderly care facilities in Trento, serving as a cornerstone of the region's social and healthcare system.





# EDUCATION AND CONSULTING: TRAINING AND PROFESSIONAL DEVELOPMENT

## **Extensive Training Programs**

U.P.I.P.A. organizes around 600 courses yearly, educating over 2,500 healthcare and social care staff members.

## **Wide Range of Topics**

Training covers medical, social care practices, and emerging trends to keep staff updated on best practices.

## **Consulting Services**

U.P.I.P.A. offers consulting in quality management and human resources to improve care standards and innovation.

## **Workforce Empowerment**

Investing in workforce development ensures caregivers meet the evolving needs of elderly populations with superior care.



# INNOVATION QUALITY AND WELL-BEING PROGRAMS

## **Quality and Well-being Mark**

The Quality and Well-being Mark evaluates and improves living conditions in residential care, ensuring high standards for residents.

## **Management by Qu.Be LLC**

Qu.Be LLC, majority-owned by U.P.I.P.A., oversees the Quality and Well-being Mark to maintain strategic alignment and values.

## **IndiCARE Salute System**

IndiCARE Salute is a clinical monitoring and benchmarking system enabling continuous quality improvement and transparency.

## **Commitment to Excellence**

U.P.I.P.A.'s initiatives reflect its dedication to innovation, quality assurance, and excellence in elderly care services.





# PARTNERSHIPS AND COLLABORATIONS



# LOCAL AND INTERNATIONAL COOPERATION

## **Local Institutional Collaboration**

U.P.I.P.A. partners with local health and social institutions to strengthen its elderly care services and community impact.

## **Cross-border Regional Partnerships**

Collaboration with Alto Adige/Südtirol and Tirol regions fosters innovative elderly care through the EGTC EUREGIO framework.

## **Care-er Recruitment Campaign**

The 'Care-er' initiative attracts skilled professionals to elderly care, addressing sector workforce needs effectively.

## **Knowledge Sharing and Innovation**

Exchanges enable adoption of best practices, promoting continuous improvement and innovation in elderly care services.

